



PLAYOFF TICKET POLICY AND ORDER FORM

OPTION 2: Game-by-Game

This option allows season ticket holders the flexibility to purchase their seats for games as they are guaranteed to be played without committing to buy all games played as in Option 1. Season ticket holders who choose to purchase game-by-game will have the ability to purchase their currently owned seats at the Velocity Injury Law Box Office at the WFCU Centre and will have an exclusive on sale period prior to the public on sale date for each game guaranteed to be played. Specifics on sale dates and times will be confirmed as games are guaranteed to be played and will be made available to season ticket holders through the media. Season ticket holders can also call the Velocity Injury Law Box Office at 519-255-6400 x0 for information.

Season ticket holders selecting this option will have their seats held based on the following deadline schedule. This applies to each round played. Once a deadline has passed, seats not purchased will be released for sale to the general public. **If you choose this option, please be aware of these deadlines as they are strictly enforced.**

The first 2 home games of a round will go on sale simultaneously. Seats for home games 1 & 2 will be guaranteed until noon two days prior to the first home game of the round. **For example**, if the first home game of Round 1 is played on March 24, the season ticket holder has until noon on March 22 to purchase their seats for home games 1 & 2 of Round 1.

The third home game of a round will go on sale if it is guaranteed to be played. Season ticket holder seats for home game 3 will be guaranteed until 6pm on the day prior to the third home game of the round. **For example**, if the third home game of Round 1 is played on April 2, the season ticket holder has until 6pm on April 1 to purchase their seats for that game.

For the fourth home game of a round, the same timing will apply as for the Third home game of a round.

For back-to-back games: if two playoff games occur on consecutive days, season ticket holder seats will be guaranteed until NOON on the day of the home game. **For example**: the Spitfires win the sixth game of a round on April 4 at an opposing team's rink, thereby forcing the seventh and deciding game to be played the following day, April 5 at the WFCU Centre. In this scenario, the season ticket holder would have until NOON on April 5 to purchase their seats.

ADDITIONAL PLAYOFF TICKET PURCHASE

All season ticket holders who want to purchase additional playoff tickets (outside of their currently owned seats) will have the opportunity to purchase up to 2 additional seats during the season ticket holder on sale period for each game, prior to the public. The Windsor Spitfires reserve the right to refuse this privilege on a game by game basis as deemed necessary.

THE VELOCITY INJURY LAW BOX OFFICE AT THE WFCU CENTRE WILL BE OPEN DURING ALL SPITFIRES HOME GAMES UNTIL THE CONCLUSION OF THE 2ND INTERMISSION.