



## OSHAWA GENERALS HOCKEY CLUB

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99 Athol Street East,  
Oshawa, Ontario,  
L1H 1J8

Phone: 905-433-0900  
Fax: 905-433-0868

The Oshawa Generals are seeking dedicated, outgoing and enthusiastic individuals who have a passion for hockey and live-events for the 2017-2018 season. This position will give each member the chance to gain valuable experience in the sports industry.

### About Being a Game Crew Member:

Under the direction of the Game Day Manager and Game Day Coordinator, you will be the front line of the team and interact with Generals Fans. As a Game Crew member some duties may include:

- Greeting fans and helping with promotional giveaways
- Answering questions and ensuring an overall enjoyable experience for Generals fans
- Assist in execution of events and game day concourse activity plans and assist with on-site partner activations
- Assist with the entrance and exit handouts
- Help manage prize redemption at Guest Services
- Assisting with program and jersey raffle sales
- Assist Guest Services personnel as necessary, including directing fans to program sales, 50/50, concessions
- Any other items as requested

As the ideal candidate, you will exemplify the following characteristics:

- Excellent customer service skills
- Passion for sports and/or live events
- Experience in a sports environment and/or live events considered an asset
- Eager to learn and team player with a great attitude
- Committed to attending at least 85% of home games
- Ability to work in fast-paced and high stress environment
- Ability to stand for extended periods of time and lift 10lbs

This position is a volunteer position.

For those who are interested in this role, please apply with a resume and cover letter to Jessica Corbett, Manager of Game Operations & Media Relations.

Email: [jcorbett@oshawagenerals.com](mailto:jcorbett@oshawagenerals.com)